#### **FSA WORKSHOP**

**DURBAN | 22 JULY 2015** 

#### **Workshop Agenda**

- 1. The Big Picture!
- 2. The ITC market
- 3. What is FlightSiteAgent?
- 4. Where we're going?



#### The travel industry, the big picture

There are around **1,200 travel agencies** in South Africa with about **4,200 outlets**, employing approximately **10,000 people** 



# The South African travel agency industry is worth R37 billion per year

#### This is made up of

- R18 billion in GDS Air
- R5 billion in LCC
- R3 billion in Car
- R9 billion in Hotels

The travel trade is divided up into:

1/3 Govt. spending

1/3 Corporate spending

1/3 Leisure spending



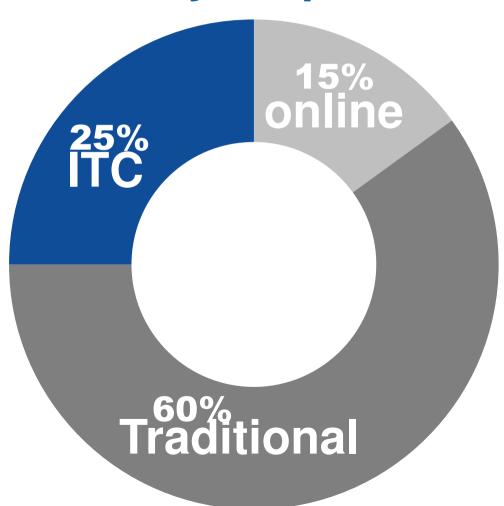


FlightSiteAgent focuses on R12billion leisure spend per year

#### The ITC Market

# The R12billion leisure Industry is split into





















#### The ITC Market



- Club Travel
- Travel Counselors
- e-Travel
- FlightCentre
- XL Travel
- Serendipity

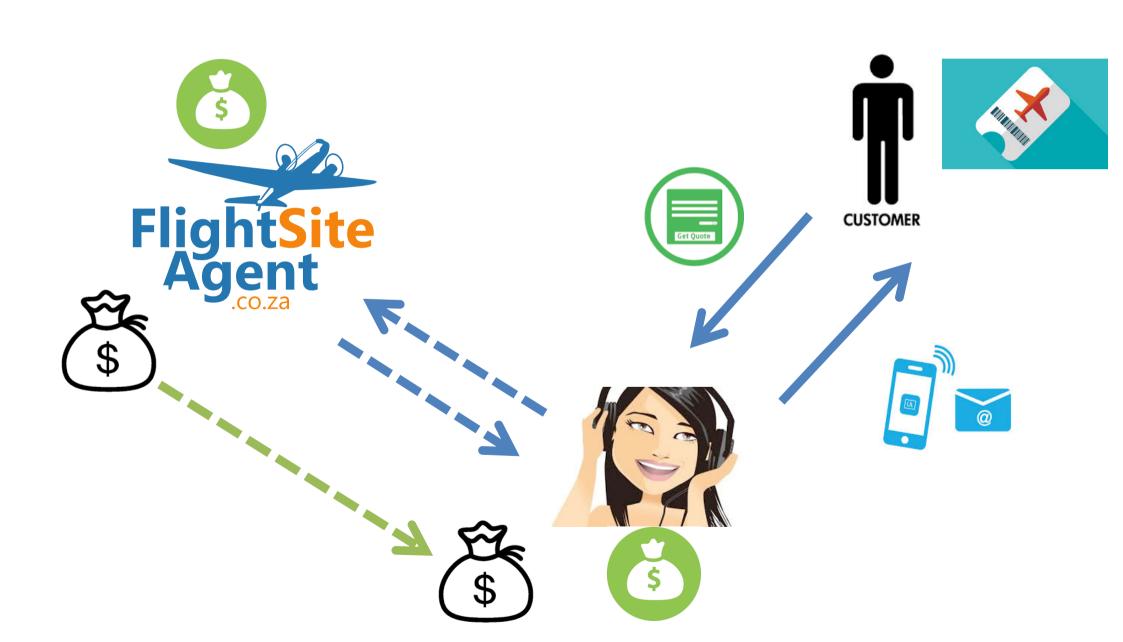
#### How do they charge?

- Set up fees range from R5,000 R20,000
- Ticketing fees vary e.g. 2% or R95
- Overrides are tiered and split 60% 80%

## What is FlightSiteAgent - Video



### Recap – so how does it work?



# Where we're going



- Free ticketing. Always
- An easy to use platform
- Unlimited complimentary training
- The best fares in the industry

South Africa Zimbabwe Namibia 10m 800,000 250,000 Kenya Tanzania Uganda

2.5m 2.2m 390,000 Zambia 398,000 Nigeria 3m Ghana 1.4m

# Q & A



Thank you.