

FSA WORKSHOP

DURBAN | 22ND JULY 2015

BUSES





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How to access buses

Products : Home Flights Hotels Online Check-In Accounts Card Link **Bus**

Important Message [Show/Hide]
New Immigration Laws regarding foreigners & children have been passed. Please contact Home Affairs for details.


Flight Booking International Domestic

ONE WAY ROUND TRIP

From: Johannesburg To: Cape Town I Preferred Airline: All Class: ALL

Leave: 21/07/2015 Return: Adults(12+): 1 Children(2-11): 0 Infants(<24 months): 0

[View Lowest Fare Calendar](#)



- ✓ **Build** relationships with clients with good service
- ✓ **Quote** your clients via sms and email, instantly
- ✓ **Load** your logo and brand your agency

Bus Search Page



BUSSES



0861 33 33 92

Book a bus ticket for your customer in 3 easy steps!

1. Search for a bus

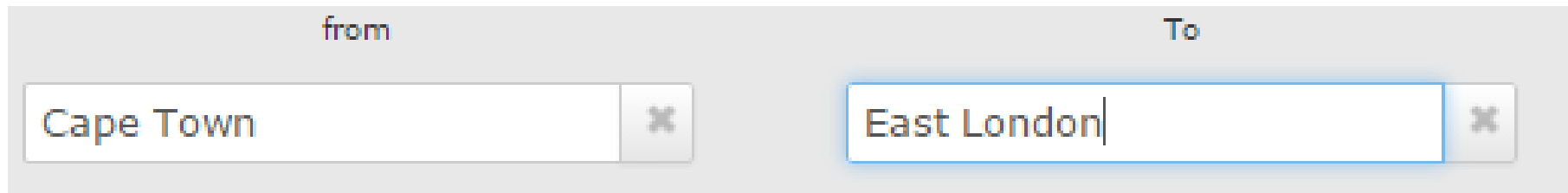
2. Make payment via credit card

3. 10% commission will be paid back into your FRAG ID within 24 hours

from	To	<input checked="" type="radio"/> Return Trip
<input type="text"/>	<input type="text"/>	<input type="radio"/> One Way
Departing	Returning	Seats :
<input type="text" value="dd/mm/yyyy"/>	<input type="text" value="dd/mm/yyyy"/>	<input type="text" value="1"/>
<input type="button" value="Search Bus Tickets"/>		

How to search buses

From where to where?

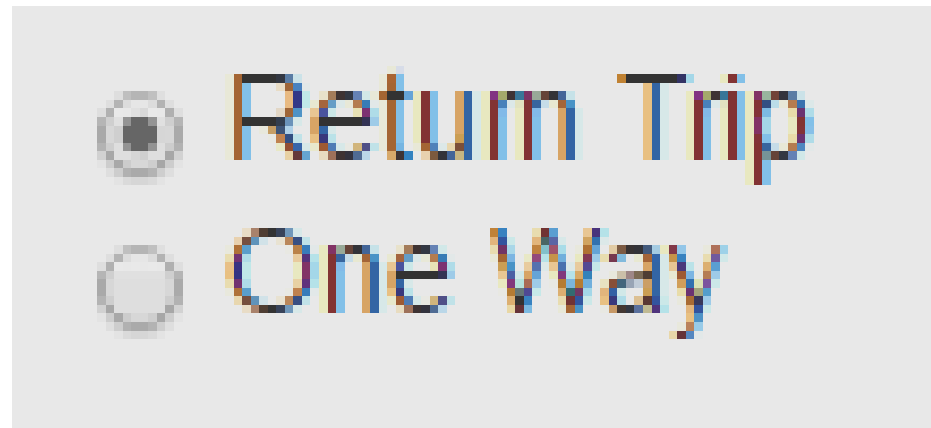


The screenshot shows a search interface with two input fields. The first field is labeled 'from' and contains the text 'Cape Town'. The second field is labeled 'To' and contains the text 'East London'. Both fields have a small 'x' icon in a grey box to their right, indicating a clear or delete function. The 'To' field is currently active, as shown by a blue border and a vertical cursor.

- Select departure point and arrival point from the drop down menus

How to search buses

Return or One Way?



A screenshot of a search interface showing two radio button options. The first option is 'Return Trip' with a selected radio button. The second option is 'One Way' with an unselected radio button.

- Choose whether it is a one way or a return trip

How to search buses

Dates?

Departing	Returning
01/11/2015	20/11/2015

- When you click in the date box, a calendar will drop down so you can select the dates. If you've selected one way, the returning box will not appear

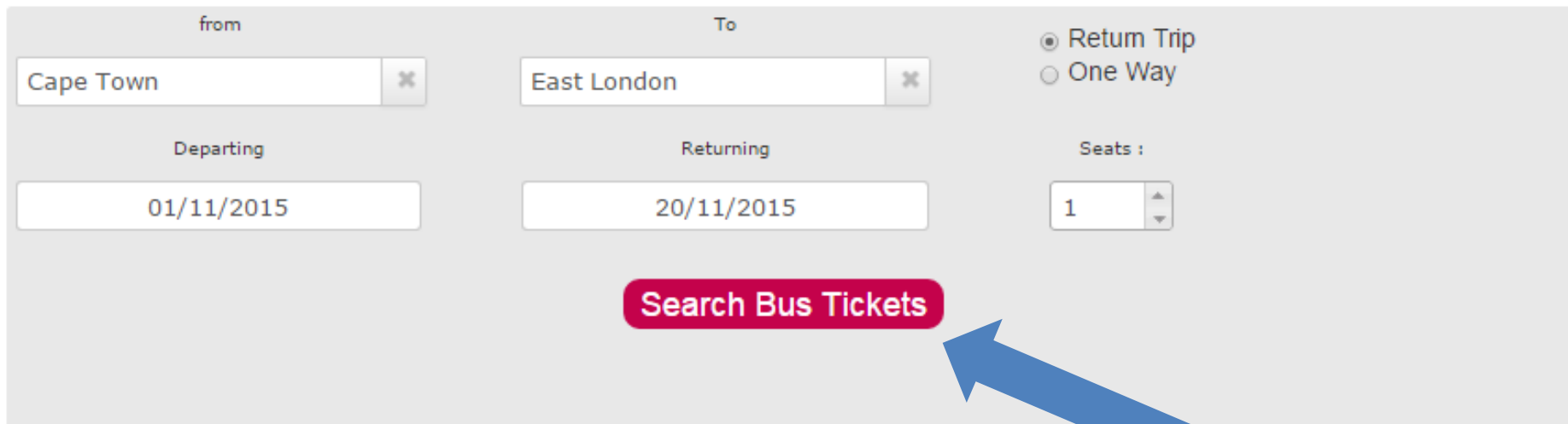
How to search buses

How many?

A screenshot of a web form element. At the top, the text "Seats :" is displayed in a light blue font. Below this is a white input box containing the number "1" in blue. To the right of the input box are two small, light blue buttons with up and down arrows, indicating a spinner control for the number of seats.

- Select how many people are travelling on these dates
- Infants under the age of 18 months can travel for free, provided they do not occupy a seat and stay on the parent / guardian's lap (InterCape rule)

How to search buses



The screenshot shows a search form for bus tickets. It includes the following fields and options:

- from:** Cape Town
- To:** East London
- Departing:** 01/11/2015
- Returning:** 20/11/2015
- Seats:** 1
- Return Trip:** Return Trip
- One Way:** One Way

A red button labeled "Search Bus Tickets" is located below the form fields. A blue arrow points to this button from the bottom right of the slide.

- Once all details are inserted, click on the search bus tickets button

Bus Results

from To Return Trip One Way

Departing Returning Seats :

[Search Bus Tickets](#)

Filters

Providers

Intercapc MAINLINER

Class

Luxury

Trip 1 | Cape Town to East London | Date : 01/11/2015

Sorting : ▾

	Intercapc MAINLINER	Luxury ★	18:00 1 Nov 2015	→	11:00 2 Nov 2015	17h duration	30 seats	1 seat R480 Saver	Add
Departing Intercapc Office, Unit 2, Old Marine Drive, Cape Town Station									
Arriving Intercapc Office, Windmill Park, Moore Street Beach Front									
	Intercapc MAINLINER	Luxury ★	18:00 1 Nov 2015	→	10:50 2 Nov 2015	16h 50m duration	30 seats	1 seat R480 Saver	Add
Departing Intercapc Office, Unit 2, Old Marine Drive, Cape Town Station									
Arriving Railway Station, Station Road									
	Intercapc MAINLINER	Luxury ★	18:00 1 Nov 2015	→	11:00 2 Nov 2015	17h duration	43 seats	1 seat R520 Flexi	Add
Departing Intercapc Office, Unit 2, Old Marine Drive, Cape Town Station									
Arriving Intercapc Office, Windmill Park, Moore Street Beach Front									

Forward Trip

The screenshot shows a search interface for a bus trip. On the left, there are filters for Providers (Intercap MAINLINER) and Class (Luxury). The main area displays two search results for the trip 'Trip 1 | Cape Town to East London | Date : 01/11/2015'. The results are sorted by Price. Each result shows a bus icon, provider (Intercap MAINLINER), class (Luxury), departure time (18:00 on 1 Nov 2015), arrival time (11:00 on 2 Nov 2015), duration (17h), seats (30), and price (1 seat, R480 Saver). A green 'Add' button is present for each result. The departure location is 'Intercap Office, Unit 2, Old Marine Drive, Cape Town Station' and the arrival location is 'Intercap Office, Windmill Park, Moore Street Beach Front'.

Provider	Class	Boarding	Arriving	Duration	Seats	Price	Action
Intercap MAINLINER	Luxury	18:00 1 Nov 2015	11:00 2 Nov 2015	17h	30	1 seat R480 Saver	Add
Intercap MAINLINER	Luxury	18:00 1 Nov 2015	10:50 2 Nov 2015	16h 50m	30	1 seat R480 Saver	Add

- The forward and return journeys are split up and priced separately
- To select the option you want, click “Add” and it will populate the return options

Return Trip

from Cape Town To East London

Departing 01/11/2015 Returning 20/11/2015

Return Trip One Way

Seats: 1

Search Bus Tickets

Trip 1
From - Cape Town
To - East London
Date - 1 Nov 2015
Time - 18:00
Provider - Intercap
Price - R480



Filters

Providers
 Intercap MAINLINER

Class
 Luxury

Trip 2 | East London to Cape Town | Date : 20/11/2015

Sorting : Provider Class Boarding Arriving Duration Price


	Intercap MAINLINER	Luxury ★	13:30 20 Nov 2015	05:50 21 Nov 2015	16h 20m duration	30 seats	1 seat R480 Saver	Add
Departing Railway Station, Station Road								
Arriving Intercap Office, Unit 2, Old Marine Drive, Cape Town Station								
	Intercap MAINLINER	Luxury ★	13:15 20 Nov 2015	05:50 21 Nov 2015	16h 35m duration	30 seats	1 seat R480 Saver	Add
Departing Intercap Office, Windmill Park, Moore Street Beach Front								
Arriving Intercap Office, Unit 2, Old Marine Drive, Cape Town Station								

- The outbound trip is displayed in the top right hand corner of your screen
- Select your return trip to proceed


Booking Summary

Confirm Booking [X]

Trip 1 - Cape Town to East London

	Intercape MAINLINER	Luxury ★	18:00 1 Nov 2015	→	11:00 11:00	17h duration	30 seats	1 seat R480 Saver
Departing Intercape Office, Unit 2, Old Marine Drive, Cape Town Station								
Arriving Intercape Office, Windmill Park, Moore Street Beach Front								

Trip 2 - East London to Cape Town

	Intercape MAINLINER	Luxury ★	13:30 20 Nov 2015	→	05:50 05:50	16h 20m duration	30 seats	1 seat R480 Saver
Departing Railway Station, Station Road								
Arriving Intercape Office, Unit 2, Old Marine Drive, Cape Town Station								

[Add voucher](#) **Total : R960**

[Cancel](#) [Book](#)

- Make sure all details are correct before you click on the book button

Payer's Details

Payer's details [X]

Enter details of person making payment

Title
Mr

First Name

Last Name

ID Number / Passport

Mobile Number

Email Address

Back Cancel Next

- To make the booking, add all of the card holder's details
- I would suggest that the agent's email address is inserted
- Once you have completed all details, you can click on "Next" to proceed

Traveller Details

Traveller 1 Details ✕

Enter Traveller 1 Details

[Use payer's details](#) ▼

Title

First Name

Last Name

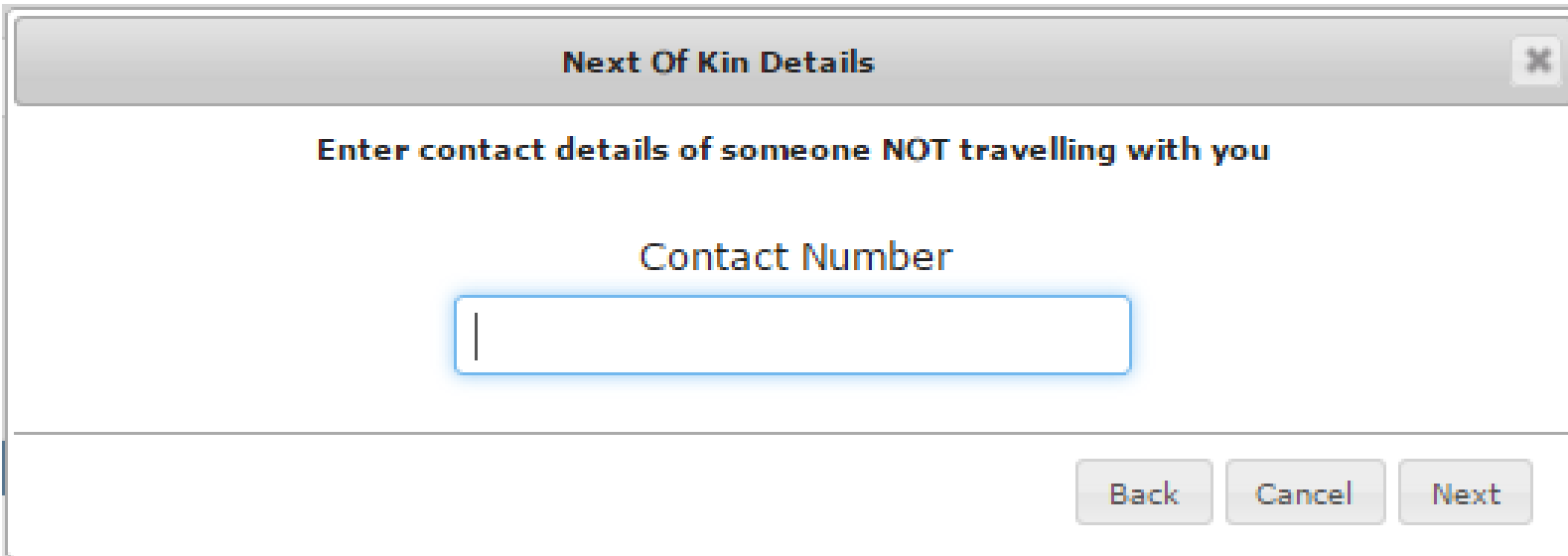
ID Number / Passport

Mobile Number

Email Address

- Insert the traveller's details here
- If the card holder is also the traveller, click on "Use payer's details" and the details from the previous page will be auto-filled

Next Of Kin Details



Next Of Kin Details

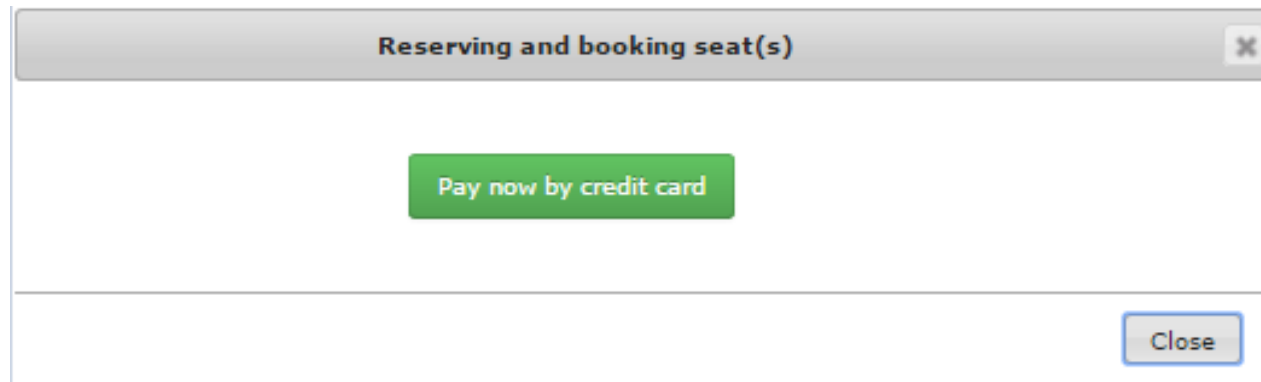
Enter contact details of someone NOT travelling with you

Contact Number

Back Cancel Next

- Insert next of kin contact number in this section

Payment Options



- Payment can only be done via credit card. Either the clients or the agents
- 10% commission is included in the rates
- Send us the bus confirmation for us to allocate the funds to your wallet

Payment Page

Bus Ticket, Ref: FSB-629

Payment Total

R 960.00 (ZAR)

Payment by card reset | cancel payment

Card Number

Expiry Date




Name on Card

CVC Number ?

Email Address ?

Budget Period ?

PAY

Terminal-Id: 4768 | Tel: 0860232425 |   Verified by  MasterCard.
Bill Bezuidenhout Way, Tygervalley, Western Province, South Africa 7550
Merchant acquiring bank: Nedbank

Transactions processed by Virtual Card Services | [Privacy statement](#)

  click to verify 2015-07-14

- Payment is 3D secure and will be processed like any other payment on the FlightSite Agent system